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## Board of Directors *Meeting Minutes*

January 15, 2021

Attendees: Veronica, Brad, Elaine, Linden, and Heather

This irregular meeting was called by intermediate written reasonable notification made in good faith and agreed to by a majority of board members through email or phone, and was held through videoconferencing.

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### **Agenda**

- Website organization, including training section

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We are updating our website organization to make it easier for people to find the resources they're looking for.

There is a lot of room for improvement in people's training—especially those we only reach through our site. We originally did not want to offer much in the way of “how-to” training resources, but the need has pressed on us for too long and now we're ready to help fill the gaps.

We are not interested in providing non-service-dog training articles for things like sit, stay, etc. But we do believe it would be useful to have a few articles that deal with training mistakes commonly made in the service dog community.

We plan for this new training section to include an article Veronica has drafted on training your dog to behave in the airport, plus the article we've already published on training your dog to alert/respond to anxiety attacks.

As our training resources expand, we might have subsections for areas like disability mitigation, public access, and perhaps others.

Veronica would also like to have an article about how to train your dog to go into no pet places.

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