

This document was prepared for our community members who are blind or low vision, so they can enjoy the messages in Psychiatric Service Dog Partners' 2017 video:

## Out to lunch with service dog teams

### \* How does it look when a group of service dog teams goes out to eat?

[short video clip in which around 15 service dog teams are shown having a good time eating and laughing in a pizza restaurant. Their service dogs are all well-behaved and well-positioned.]

### \* Etiquette for service dog teams

#### \* Service dog position

- below the table
- not on a seat
- not blocking a walkway
- on the floor or in a lap
  - notice the small dogs in laps in the following clip

[video clip of slow-motion zoom on two of the restaurant patrons, each with a small black and white Japanese Chin service dog in their laps.]

#### \* Handler behavior

- don't feed/water the dog from table
- don't order for the dog
- don't let the dog lick the floor or eat crumbs
  
- keep your dog with a handler at all times
- remove a misbehaving dog

#### \* Etiquette for businesses

- welcome service dog teams like any other customer, but allow extra room
- service dogs do not have to wear identifying gear
  
- if in doubt, ask

- (1) is the dog a service animal required because of a disability? and
- (2) what work or task has the dog been trained to perform?

- don't request any documentation for the dog
- don't require that the dog demonstrate its work or task
- don't ask about the nature of the person's disability
  
- don't segregate service dog teams from other patrons
  - ...service dog teams are allowed in buffet lines
- don't offer food for the dog
- don't solicit attention from the dog
  
- please have disruptive or destructive dogs removed—it's your legal right *and responsibility!*

[info point symbol] For more information

- consult with Psychiatric Service Dog Partners and our resources at  
[www.psych.dog](http://www.psych.dog)
- find more legal information about service dogs in the US through  
[www.ada.gov](http://www.ada.gov)

Thanks to all of our video participants at the 2017 PSDP Convention!

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Production  
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