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BOARD OF DIRECTORS

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PSDP Board of Directors Minutes  
2/24/16, 12:30 p.m. PT/3:30 p.m. ET

### Attendees

Veronica, Elaine, & Brad

### Agenda

- Election of directors
- Next regular meeting
- WIOA regulation update
- ACAA regulation update
- State legislative advocacy
- PSDP in the media
- Website
  - General
  - 2015 Community Photos
  - 2015 FAQ flyer translation
  - Medical Response and Medical Alert Dog Training
- GreatNonprofits reviews
- Meme contest
- Behavior, not belongings
- Treasury Report
- Articles being drafted
  - Service dog breeds
  - Basic requirements for service dog use
- 2016 Convention

This regular meeting was called by verbal agreement during the prior meeting, or by intermediate written reasonable notification made in good faith and agreed to by a majority of board members through email or phone, and was held through videoconferencing.

#### •Election of directors

To comply with legal requirements since incorporating, at the beginning of this meeting Veronica Morris and Bradley W. Morris (the incorporators, officially) each cast one vote per person to fill two of the three open board spaces for Elaine Malkin and Chanda Hagen to serve on the board. Consequently, Elaine Malkin and Chanda Hagen were elected to serve approximately one-year terms on the board along with Veronica Morris and Bradley W. Morris, consistent with PSDP's bylaws, and in their same respective offices. As decided during the previous term, the fifth open board space will remain unfilled until such a time as the directors identify a willing and able individual.

We also discussed the addition of a non-voting advisory board, and will continue considering this in the future.

#### •Next regular meeting

Wednesday, March 16<sup>th</sup> at 10:30 PT/1:30 ET.

#### •WIOA regulation update

The Workforce Innovation and Opportunity Act (WIOA) regulations are being updated, including references to service animal access in places federally funded through WIOA. We will be submitting a comment and notifying the community about this feedback opportunity as soon as we're able. The submission deadline is March 28th.

- ACAA regulation update

We have posted a proposal detailing a system for the ACAA update. The proposal contains a form to be required for service dog accommodation in flight and a guidance brief explaining access in airports and airplanes.

We ran a survey (through Feb. 4th) asking community members what they think about the proposal, and how well it meets the six universal goals below. This is helping us better represent everyone's interests going forward, in a way much more likely to lead to cooperation. We appreciate the excellent feedback we received, as we realize the effort and thought this took from the many community members who participated!

- Public safety through reasonable measures
- Fair and just disability access (mental health parity + no undue burden on disabled)
- Discouraging intentional and unintentional fraud
- Clarity and systematic ease of use for all parties
- Privacy of specific medical information
- Respect and liability reduction for airline and airport personnel as non-experts in disability access, animal behavior, and legal affairs

<http://www.psychdogpartners.org/board-of-directors/board-activities/surveys/aca-a-proposal-survey>

The survey showed overwhelming community support: 95.5% mostly or completely support the proposal (with a 3.7/4 rating), and 100% say it meets most or all of the six universal stakeholder goals we identified (with a 3.6/4 rating).

We've been in contact with several other groups representing stakeholders, and the progress of getting endorsements for our proposal is slow, but steady!

- State legislative advocacy

Since the last board meeting, PSDP took quick action on Arizona Senate Bill 1166. We contacted all the state senators on the committees tasks with reviewing the bill, and the senators then decided to strike out the portions requiring documentation and gear.

<http://www.psychdogpartners.org/board-of-directors/board-activities/advocacy/arizona-sb-1166>

Legislators in other states are proposing similar measures that are contrary to federal law, expert opinion, and the overall good of society. Since it is difficult for our small group of volunteer board members to follow what goes on in every state, we encourage community members to follow what goes on in their own states so they can help alert us when bills are proposed that deal with service animals.

Sites such as govtrack.us are very useful for this, though that one is for the U.S. Congress. Each state tends to have its own official legislative assembly site where you can learn about what's happening where you live.

We're following developments in Maine.

- PSDP in the media

We are drafting a reply in "Dogs&Jobs" magazine to advise them about some inaccurate information in a recent issue.

- Website

-General

We are still exploring the logistics of expanding the number of domain names that direct to our website, making it easier for people to find us.

-2015 Community Photos

We received some wonderful submissions for our 2015 Community Photos page. Thank you! We've curated and enhanced these great pictures, and we have a new favorite page!

<http://www.psychdogpartners.org/resources/community-photos/service-dog-pics-2015>

When we are able to, we would like to release a photo every Monday with a creative message, now that our community's memes are exhausted.

-2015 FAQ flyer translation

In our work toward translating the 2015 "Answers to Common Questions" flyer text into at least one other language in a multi-step process, we have had an initial translation reviewed and are submitting it for further review and revision. This is still in process.

-Medical Response and Medical Alert Dog Training

Veronica wrote a new article to help people train their dogs to tell them when they might have an issue, and to help them get through the issue.

<http://www.psychdogpartners.org/resources/work-tasks/medical-response-and-medical-alert-dog-training>

•GreatNonprofits reviews

With the turn of the new year, we have an opportunity to galvanize our community to review what we do and earn us a 2016 Top-Rated award from GreatNonprofits. This sort of recognition helps us reach more people and have more of an impact in people's lives, so we really appreciate the time and effort a review can take.

We're sending out a call for reviews in the next couple of days, but you can get there on your own any time through the badge at the bottom of our site!

•Meme contest

Thanks to everyone who participated in this creative project! We're still accepting (non-contest) submissions to help us further the goal of spreading positive service dog messages through social media.

<http://www.psychdogpartners.org/board-of-directors/board-activities/advocacy/service-dog-memes>

————End of Meeting————